

#### UNIT 1A, GATESIDE INDUSTRIAL ESTATE, LESMAHAGOW, ML11 0JR

# **Terms and Conditions**

# **Starting Membership and Your Payments**

- 1.1 Lunar Gymnastics pricing consists of two parts: (1) the annual membership fee, and (2) monthly tuition fees.
- 1.2 The members master start date will be the date that the member first attends after any FREE (no charge) trial class.
- 1.3 Your first payment will be collected, on the 1<sup>st</sup> of the following month, any training fees from the month you started will be back dated an added as an additional payment to this first month only. once registered and card is set up this is a recurring monthly tuition fee payment.
- 1.4 Each monthly payment will include your annual membership fee which has been spread across 12 payments and class tuition fees.
- 1.5 Your regular monthly tuition fee payment will be processed on the 1st of the month thereafter, which is the date each month when your monthly tuition fee payment becomes due.
- 1.6 It is your responsibility to keep us updated with an 'active' payment card that is within its expiry date and with sufficient credit or funds available for the full amount due for your monthly tuition fee payment.
- 1.7 If your card fails for any reason, we will try to take this payment again and if it continues to fail, we will contact you to request using an alternative card. The system will keep trying until the 10<sup>th</sup> of the month.
- 1.8 We will charge a late fee of £10 which will be added to your account if fees have still failed after the 10<sup>th</sup> of the months.
- 1.9 If your account shows as a problem at our end, we will contact you to update your card details. If by the end on the month this has not been updated an additional admin fee of £25 will also be added to your account.
- 1.10 If you have difficulty paying your fees, you must let us know as soon as possible to avoid these charges.
- 1.11 We may pass any late or missed payments to a collection agency. If this happens, we will charge fair and reasonable fees to cover our costs for such action.
- 1.12 Cancelling your credit card or blocking your payment to us does not mean you have given us notice to end the membership. As shown in the condition 'Ending Your Membership', you must give us one FULL months' paid notice. IF YOU CANCEL AFTER the 10<sup>th</sup> of the MONTH, THE FOLLOWING MONTHS FEE WILL STILL BE TAKEN AS YOUR 1 MONTH FULLY PAID NOTICE.
- 1.13 If you do not pay for your monthly tuition fees by the 10<sup>th</sup> of the month, gymnasts will not be allowed to train until the full balance has been paid. This does not mean we will end the membership and you remain liable for unpaid tuition fees and annual membership fees.
- 1.14 Provided you maintain your monthly membership payments, no further term fees are due, and you will automatically be re-booked into the next term without the need to re-enter your payment details. We will send out term dates in advance of each new term and your booking confirmation will include all the necessary details of date & time.
- 1.15 Training Fees are non-refundable, if you miss a class due to illness or injury or for any other reason, if space is available in another class & you wish to make up any missed session, we will do our best to accommodate

#### 2. Annual Membership

2.1Annual membership is now taken monthly along with your fees, This has not increased this year, £2 pre-school, £4 General, £6 Development, Display & Competitive Gymnasts. Annual membership is non-refundable and non-transferable.

#### 3. Termination of membership by customer

- Membership to LUNAR GC runs on a rolling basis until you tell us that you would like to cancel. You are automatically booked into each term until we are told otherwise.
- Subscription payments are taken via your credit/debit card on the 1st of every month. Please note that to pass on these savings, your subscriptions are payable during school holiday months where no lessons are taking place. Should you wish to cancel your membership, we require 1 FULL months payable Fees, in writing (via email lunargymclubboard@gmail.com) to break the contract with Lunar Gymnastics Club. The members class place remains open to attend until the end of this period.

- Notice to cancel cannot be accepted at by LUNAR GC verbally or to a coach, it must go through in writing via email to the Management board, lunargymclubboard@gmail.com This is to allow the correct data protection security checks to take place.
- We will confirm your cancellation instruction and the date of your last payment and the date of the members last class during your email conversation and re-confirm this by email. Please retain a copy of this for your records
- It is your responsibility to make sure that we have received your cancellation instruction.
- You can end the membership (no notice period) from the first day of the following month for the following reason: Serious medical illness or injury which cannot be helped by exercise, by Email to lunargymclubboard@gmail.com with a letter from the members doctor with a valid practice stamp.
- The member is not entitled to enter the club if the membership has ended.
- Non-attendance of classes by the member does not mean you have given us notice to cancel. You must give us one Full months' notice by email, lunargymclubboard@gmail.com. If the member does not attend, this does not mean that you have cancelled and does not mean that we will end the membership and you remain liable for unpaid monthly tuition payments and annual membership.

### 4 Termination of membership by LUNAR GYMNASTICS CLUB

- We may cancel the membership in the following circumstances.
- Customer or the member break, or continue to break, this agreement or break club code of conduct.
- Continually having issues with payment, account showing as problem & not responding to card update request. All overdue fees will be passed to our collection agency.
- You or the member use rude or abusive language or threaten or use violent behaviour at any club or by phone or email to our staff.
- You or the member act in a way which disturbs other members or other customers enjoying the club.
- If we end the membership for any of these reasons, you will forfeit any payments that you have made, meaning, we shall not issue a refund for any payments made to date. We will also not grant you or the member future application for membership at Lunar GC and you or the member shall not be allowed to enter the club.
- If we decide to change the location or permanently close the club, we will, where possible, give you 1 months' notice of the change or closure (either in writing or by email).

## 5 Changing your monthly payments and changing our terms & conditions

- As a customer you agree to follow rules of membership. We may make reasonable changes to these rules at any time and will give you advance notice of the changes.
- Annual membership rates and monthly tuition fee rates may be increased, known as a 'price increase'. We will give you 1 months' notice in writing or by email of any price changes or increases.

#### **6 Discounts**

- 6.1 We operate a discount scheme for additional classes that the member attends. Current prices are available on request, Fees are calculated annually including gym holidays & your fees will remain the same each month. You will pay fees on the 1<sup>st</sup> of Each month.
- 6.2 We reserve the right to amend or withdraw the discount scheme at any time. We will give you reasonable notice in writing or by email of any price changes or increases or change to the discount scheme.

# 7 Changing our class timetables and operating hours

- Upon joining, you and the member/s agree that the member/s class times and or day will change during their membership. This is so that we can cater for class demand and to allow members to be in the most appropriate class for their ability and needs.
- Members will move into different classes at different times and or days from the class that they originally join, depending on our class timetables that are published in advance of each club term.
- From time to time, we may make class day and time changes mid-term.
- We will give reasonable notice of all changes to the class timetables, days, and times.
- Current class times can be found on the LUNAR GYMNASTICS CLUB Class4Kids page . https://lunargym.classforkids.io/term/82
- If circumstances that are out of our control (such as bad weather) force us to cancel a regular published class date we may attempt to offer an alternative class day, time, or date to substitute this cancelled class, this is known as a 'make-up class'. This may be offered on an alternative day & time to your regular class & will only be offered if we have qualified coaches available. If you are unable to attend, or we are unable to provide a 'make-up class a refund will not be applicable.

#### **8 Customer Obligations**

- You are responsible for paying the appropriate membership costs (annual membership and monthly tuition fees) of all members who are linked to your account. You are also responsible to pay for using facilities, service and products not covered by your membership option.
- you are responsible for keeping up to date on events at the club. There are specific Facebook pages for each

section in the club, it is your responsibility to make sure you join the correct pages,

#### ALL MEMBERS SHOULD LIKE & FOLLOW

- Lunar Gymnastics Club FACEBOOK MAIN PAGE <a href="https://www.facebook.com/lunargymnasticsclub">https://www.facebook.com/lunargymnasticsclub</a>
- Lunar Gymnastics Club INSTAGRAM <a href="https://www.instagram.com/lunar\_gymnastics\_club/">https://www.instagram.com/lunar\_gymnastics\_club/</a>
- Lunar Gymnastics Club TIKTOK https://www.tiktok.com/@lunar gymnastics club?is from webapp=1&sender device=pc

# REQUEST TO JOIN - THE INDIVIDUAL SECTION CLOSED GROUP PAGES RELEVENT TO YOU.

- FUNDRAISING https://www.facebook.com/groups/lunargymclubfundraising
- PRE-LOVED KIT https://www.facebook.com/groups/1169468706812583
- PRE SCHOOL-SECTION https://www.facebook.com/groups/lanarkacrogymclub
- GENERAL GYM & TRAMPOLINE https://www.facebook.com/groups/571869413190858
- TUMBLING ALL LEVELS https://www.facebook.com/groups/lunartumble
- ACRO ALL LEVELS https://www.facebook.com/groups/539216539811139
- DISPLAY TEAMS <a href="https://www.facebook.com/groups/564829877215457">https://www.facebook.com/groups/262585454751067</a>
- you are responsible for checking your emails the club social medial & the clubs notice board for any information relating to your child's class or events coming up!
- You are responsible for ensuring your child has the correct kit on (leotard & Shorts, hair in a Bun, no jewellery) It is also your responsibility that your child has the correct uniform. Competitive/Display full kit, 2 t shirts, tumblers also need the tumble leotard. General gymnasts will be required to purchase the new club leotard from October & this is what gymnasts will train in, General Gymnasts are also advised to get the club T shirts & hoody, leggings etc but can still purchase the full kit if they wish.

TO PURCHASE KIT PLEASE ORDER HERE - https://form.jotform.com/212586235023349

GIFTAID – As a charity we are able to claim back a small percentage of what you pay in fees over the year, with
no cost to yourself, we ask that all members who pay tax please fill out our GIFTAID form which can be found
at this link - https://form.jotform.com/221372759317359

#### **CLASSES AND WHAT IS EXPECTED**

If you are going to be absent from class, please ensure you notify your coach in advance or email <a href="mailto:lunargymclub@gymail.com">lunargymclub@gymail.com</a>

- All gymnasts to remove any Jewellery before coming into class.
- All long hair tied up Bun is preferrable competitive squads HAIR MUST BE IN A BUN
- Gymnasts to wear leotard & shorts –
- PRE SCHOOL & GENERAL Shorts & t-shirt are ok to begin with.
- **COMPETITIVE** squad must have training leo HALO Leo & for competitions, a competition leotard & full competition kit, any gymnast that shows up without the correct attire to competitions & events will not be able to participate. This is the responsibility of the parent/guardian to ensure your child has the correct kit & if ordering it you do so in advance of the competition.

#### 9 Medical Authorisation

- It is your responsibility as the parent or legal guardian of the member to inform LUNAR GC of any medical conditions or injuries that child (the member) has or had in the past, which may affect their 'health or safety' when participating in classes at LUNAR GC. And to list any medication that child (the member) is currently taking or needs to use whilst at class. Also to update LUNAR GC in the future with any medical conditions or medication needed that arise after joining that may affect childs (the member) 'health or safety' whilst participating at LUNAR GC.
- By attending LUNAR Gymnastics club or class or bringing the member for attendance at LUNAR Gymnastics club, it is deemed that you authorise the staff of LUNAR GC to seek treatment for any injury that may occur to your child (the member) whilst participating at LUNAR GC. And in the event that you cannot be reached you authorise the doctor and, or hospital to perform any necessary emergency treatment.

#### 10 Understanding the Risk

- Due to the nature of the activities at a LUNAR Gymnastics Club, we wish to inform you that the possibility of serious injury does exist. As part of the classes at LUNAR, members will participate in vigorous athletic activity, which will include Trampolining, Gymnastics, Acrobatics, Tumbling, performing on equipment, Stretching and Conditioning. To make the sports of Gymnastics, Trampolining, Tumbling and Acrobatics at LUNAR GC as safe as it can be, the staff will instruct all members concerning the necessary rules and the correct mechanics of all skills.
- It is vital that members follow the coach's skill instructions, training rules and club policies to decrease the possibility of serious injury.

- Members shall be helped in achieving movements by increasing flexibility and by physical shaping of their body by their coaches, under LUNARS GC guidelines and safe training practices.
- We wish to inform you that severe injuries, including permanent paralysis or death can occur in sports or activities involving height or motion, those activities include but are not limited to gymnastics, tumbling, acrobatics and trampoline.
- By attending Lunar Gymnastics club or class or bringing the member for attendance at a LUNAR Gymnastics club, it is deemed that you assume and ACCEPT ALL RISKS associated with such participation.

#### 11 Use of Photos

• We wish to make you aware that individual and group publicity photos and videos are taken from time to time at LUNAR GYMNASTICS club and in consideration for you or your child's participation, by attending a LUNAR GC class or bringing the member for attendance at LUNAR GC, it is deemed that you grant permission for your or your child's likeness to be used in LUNAR GC publicity or advertising, e.g., Website, Facebook, Instagram & newspapers. All imagery is used in accordance with the LUNAR Photographic and child protection policies.

## 12.SCOTTISH/BRITISH

#### **Gymnastics Membership**

## Join or renew your membership.

As a member of Scottish/British Gymnastics, you'll enjoy a number of benefits, including insurance and savings at top UK attractions. To help you complete the process, please note the following information: <a href="https://register.british-gymnastics.org/gymnet/register/registerstart">https://register.british-gymnastics.org/gymnet/register/registerstart</a>

- You'll need to be at least 16 years old. If not, please ask a parent or guardian to complete the process on your behalf.
- Whoever completes the process will need an email address.
- You need to pay for membership, this must be done when signing up or renewing.
- Membership renews 1st October each Year
- Lunar GC has no say in the cost of Scottish gymnastics Membership.
- All Lunar Gymnasts must be affiliated with Scottish gymnastics to take part in ALL Lunar classes
- You have 2 weeks to complete registration with Scottish Gymnastics, failure to so will result in your child not being allowed to participate in classes.
- Pre School, not a school yet, General, beginner gymnast. Competitive, any gymnasts actively taking part in competitions outside of the club.

**Definitions** You – the person who is paying for LUNAR GC services, either as member or on behalf of a member (e.g. On behalf of your child) Customer – the person who is paying for LUNAR GC services, either as a member or on behalf of a member (e.g. On behalf of your child) Member/s and Your Child – the person or persons who are taking part in classes at the club (normally the child or children of the customer) We and us – LUNAR Gymnastics Club Your club – Lunar Gymnastics club at which you applied to join Annual membership – a fee that is due when joining and each year thereafter. For clarification: Your Annual membership is separate to your monthly tuition payments Monthly tuition fees – monthly payments made in advance for timetabled tuition. Regular Club- The club at which the member attends classes.

Rights Of Third Parties A person who is not party to this agreement (The LUNAR Gymnastics Club terms & conditions) shall have no right under the contract (Rights of Third Parties) Act 1999 to enforce any term of this agreement (The Flair terms & conditions)

Invalidity If any part of these terms and conditions is unenforceable, the unenforceability of any other part of those conditions will not be affected.

Data Protection Your personal contact information, the member's personal contact information are held on our central database in compliance with the Data Protection Act 1998. Your payment card information is securely stored in compliance with the PCI data security standards.

If your account falls into arrears, we may share your contact information with our collection agent for purposes of payment collection. We can only discuss your account and the details of the member with the customer (the person who is paying for LUNAR Gymnastics Club services).

And, if you are not the members parent, with your permission, the members parents or legal guardians.

Governing Law This agreement will be governed by the laws of Scotland.

If you have any questions, please feel free to ask a member of our coaching team at Lunar GC. Or you can contact

our management team by email: lunargymclubboard@gmail.com

The LUNAR Facebook Page: Lunar Gymnastics Club has contact info & club news.

Each member will be given a welcome pack once they have paid, containing the clubs code of conduct & an information pack containing copies of membership rules, policies, and answers to frequently asked questions. This agreement, the members rules, parents' rules and all associated rules, policies and regulation of membership, govern the terms and conditions of membership, members use of our club and your relationship with Lunar Gymnastics Club. Please read these documents carefully as they affect your rights and liabilities under the law

Please note that by attending Lunar Gymnastics club or class or bringing the member for attendance at Lunar Gymnastic club, it is deemed that you accept these Terms and Conditions and agree to be legally bound by them. Lunar Gymnastics Club – Registered in Scotland – Scotlish Gymnastics & Registered Charity SCO47478 Lunar Gymnastics Club, Gateside Industrial Estate, Lesmahagow, ML11 0JR

June 2023 Morven Alder

June 2023 Jon Trevena